

Hurricane Florence Immediate Action Contact Information:

If you require immediate, emergency medical assistance:

Dial 911

If you require shelter:

Dial 211 or 888-892-1162. You can also text FLORENCE to 898211.

A list of shelters is available at <https://www.ncdps.gov/shelters>

If you require food:

Dial 211 or 888-892-1162. You can also text FLORENCE to 898211.

If you require drinking water:

Dial 211 or 888-892-1162. You can also text FLORENCE to 898211.

If you require electric power:

Duke Energy - call Duke Energy Carolinas at 1-800-769-3766 or Duke Energy Progress at 1-800-419-6356 to report your outage. You can also Text OUT to 57801.

Brunswick Electric Membership Corporation - Call 910-754-4391

Four County Electric Membership Corporation - Call 910-259-2171

If you concerned about the ongoing risk of flooding near your home:

<https://fiman.nc.gov/fiman/>

If you have become unemployed because of the storm:

The Disaster Unemployment Assistance (DUA) Program. To apply visit: des.nc.gov

If you require hurricane-related disaster mental health counseling:

Call the Disaster Distress Helpline at 1-800-985-5990

If you require help with EBT or SNAP Program Benefits:

Call 1-888-622-7328

If you have an agricultural emergency:

Call the Agriculture Hotline at 1-866-645-9403

If you require FEMA assistance:

Call 1-800-621-FEMA or go to <https://www.disasterassistance.gov/>

For other needs, you can also reach out to your county emergency management agency:

<https://www.ncdps.gov/Emergency-Management/EM-Community/Directories/Counties>